

5/2023

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| **ORDER FROM:** | Factory Direct |
| **SUPPLIER:** | **STEREN**San Diego, CA 92121[www.steren.com](http://www.steren.com) |
| **CONTACT:** | csr@steren.com |
| **ORDERING:** | * Place orders direct with Steren.
* Minimum order is $100.00.
* Orders less than $100 will be subject to a $30 service charge.
* All orders will be sold in full cartons, inner cartons or in Steren’s standard bag count quantities.
* Blind drop shipments are available.
* See the downloadable price file dated (5/1/22)
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| **FREIGHT POLICY:****(Accessories)** | * Products are shipped F.O.B. shipping point with freight costs and handling fees (Accessories) paid by Steren Electronics Intl’ and charged to the customer.
* Orders over $1250 are shipped freight free.
* Other terms and conditions may apply for export orders, special handling or shipments outside the contiguous United States.
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| **FREIGHT POLICY:****(Bulk Cable, Accessory Mix)** | * Products are shipped F.O.B. shipping point with freight costs and handling fees paid by Steren Electronics Intl’ and charged to the customer.
* Orders over $3,000 or totaling 1 Full Pallet, of either Bulk Cable or a mix of Bulk Cable & Accessories are shipped free.
* Other terms and conditions may apply for export orders, special handling or shipments outside the contiguous United States.
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| **SHIPPING POINT:** | * FOB San Diego, CA; Memphis, TN
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| **RETURN POLICY:** | * Steren offers full credit on returns listed at 90 days.
* Product must be returned in original packaging.
* \*\*A $50 fee will be applied if you take credit for RMA’s on current invoices prior to being issued a credit memo.
* Also, product must be returned to Steren within 30 days of being issued an RMA.
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