

5/2023

|  |  |
| --- | --- |
| **ORDER FROM:** | Factory Direct |
| **SUPPLIER:** | **STEREN**  San Diego, CA 92121  [www.steren.com](http://www.steren.com) |
| **CONTACT:** | [csr@steren.com](mailto:csr@steren.com) |
| **ORDERING:** | * Place orders direct with Steren. * Minimum order is $100.00. * Orders less than $100 will be subject to a $30 service charge. * All orders will be sold in full cartons, inner cartons or in Steren’s standard bag count quantities. * Blind drop shipments are available. * See the downloadable price file dated (5/1/22) |
| **FREIGHT POLICY:**  **(Accessories)** | * Products are shipped F.O.B. shipping point with freight costs and handling fees (Accessories) paid by Steren Electronics Intl’ and charged to the customer. * Orders over $1250 are shipped freight free. * Other terms and conditions may apply for export orders, special handling or shipments outside the contiguous United States. |
| **FREIGHT POLICY:**  **(Bulk Cable, Accessory Mix)** | * Products are shipped F.O.B. shipping point with freight costs and handling fees paid by Steren Electronics Intl’ and charged to the customer. * Orders over $3,000 or totaling 1 Full Pallet, of either Bulk Cable or a mix of Bulk Cable & Accessories are shipped free. * Other terms and conditions may apply for export orders, special handling or shipments outside the contiguous United States. |
| **SHIPPING POINT:** | * FOB San Diego, CA; Memphis, TN |
| **RETURN POLICY:** | * Steren offers full credit on returns listed at 90 days. * Product must be returned in original packaging. * \*\*A $50 fee will be applied if you take credit for RMA’s on current invoices prior to being issued a credit memo. * Also, product must be returned to Steren within 30 days of being issued an RMA. |