

## **Shipping:**

Shipping is available via UPS, Fed-Ex or LTL. All shipments by Seller are F.O.B. point of origin and all transportation charges shall be paid by Buyer in addition to insurance for items subject to loss/breakage/theft. Selection of carrier is by the Seller unless specified by Buyer. Upon receipt, Buyer will inspect, count, and note any damage, missing items/boxes reporting to Seller within 24 hours. Buyer is deemed to have accepted the Products unless written notice of rejection is received by Seller within said 24 hours.

## **Returns/Refunds:**

Inspection and acceptance of the Products shall be Buyer's responsibility. Upon receipt, Buyer will inspect, count, and note any damage, missing items/boxes to be reported to Seller within 24 hours. Buyer is deemed to have accepted the Products unless written notice of rejection is received by Seller within said 24 hours. Buyer waives any right to revoke acceptance thereafter. No return of Products shall be accepted by Seller without a Return Material Authorization ("RMA") Number, which may be issued by Seller's in its sole discretion. Returned Products must be in original manufacturer's shipping cartons complete with all packing materials and in new and resalable condition.. All Products for return shall be sent freight prepaid in the manner specified in the RMA.If returned Products are claimed to be defective, a complete description of the nature of the defect must be given before the RMA can be given. A copy of the RMA is to be included with the returned Products. Products not eligible for return shall be returned to Buyer, freight collect. Contact [sales@geniegroup.com](mailto:sales@geniegroup.com) for a Return Material Authorization. Custom or special ordered products may not be returnable.